



For Nonprofits, by Nonprofits.

May 16, 2017, Meydenbauer Center, Bellevue, WA:

In partnership with the Washington Nonprofit Annual Conference, NPIP is pleased to bring you risk management in-depth tracks by industry experts who will focus on varied areas of risk within governance, succession, leadership, communication, and employment practices. Each session is designed to leave attendees prepared to assess your nonprofit, so you can successfully manage, and work towards reducing your risk.

General Session, 9:30 AM – 11:30 AM, Room 401/402

The Times They Are a-Changin': Risk Forecasting, by Melanie Herman

Just as Bob Dylan's 1964 anthem rallied a disenfranchised public, your internal and external stakeholders might seek a rally cry when they feel powerless in predicting the risks that your nonprofit faces. Unless you believe in seers and palm readers, you know that the future is probably impossible to predict. Rather than relying on futile prediction, attend this workshop to learn how to forecast and anticipate risk events. Though you can't know exactly how things will turn out, you can position your nonprofit to remain nimble and a-changin' as risk events unfold.

Breakout, 12:30 PM – 2:30 PM

Managing Human Resource Risk: Taking the High Road, by Melanie Herman, Room 401/402
Most nonprofit leaders espouse staff wellness and engagement as core organizational values, but when the rubber hits the road, it's shocking how little some organizations invest in Human Resources. Take the high road by attending this workshop to learn about the top HR risks facing the nonprofit sector. Acting on these to-do items will strengthen your HR function, your nonprofit's mission, and the happiness and productivity of your valuable team. Be the bigger man[ager] and cultivate a workplace culture that puts people first.

Exploring the Risks of Burnout vs Well Being, by Terri Patton, Room 403

This workshop is designed for those of us who are busy, often overcommitted, and juggling many responsibilities. Participants will examine a fresh perspective from the life experience of the presenter, Terri Patton, based upon her book *I Am Responsible: The Journey from Doing to Being*. We will explore tools and practices to shift the balance from the stress of over-functioning to the presence of well-being.

Breakout, 2:45 PM – 4:45 PM

Effective Risk Communication, by Melanie Herman, Room 401/402

As Led Zeppelin put it, "communication breakdown, it's always the same..." Attend this workshop to learn about the top risk communication blunders that NRMC's consultants have witnessed at countless nonprofits. Whether you're communicating about risk between staff groups or staff and your board, learn practical tips for supporting transparent and timely communication that will keep risk management relevant to all the stakeholders of your nonprofit.



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"That's What Insurance is for" – Understanding Insurance & Reducing Your Risk, by Becky Holt, Room 403

Every nonprofit faces various risks in their operations, so it is important to consider the different types of insurance available. This session is designed to explain the important liability and property insurance coverage that nonprofits need, along with some tips on how to reduce losses or costs in these areas. We will review the basics of insurance, how to navigate a policy, use of insurance brokers, application process tips, and specialized coverage enhancements that further protect your organization. We will address coverage and reducing claims related to our most commonly asked about exposures like volunteers, contractual liability, and data breaches throughout the session.

Bios:

Melanie Herman A prolific author of more than a dozen comprehensive (and comprehensible!) guides on various risk management topics, Melanie has delivered countless workshops, seminars, and keynote presentations for organizations simply unwilling to leave success to chance. Melanie earned a Bachelor of Arts Degree in Urban Affairs from American University (Washington, DC) and a Juris Doctor from George Mason University (Arlington, VA). She is a member of the District of Columbia Bar Association. In addition to her professional career, Melanie is an active volunteer in both professional organizations and community-serving nonprofits. She currently serves on the boards of four national organizations: the American Foundation for the Blind, the National Human Services Assembly, Camp Fire, and the United Methodist Insurance Company.

Terri Patton received a Bachelor of Science degree in Management and Organizational Behavior and a Master of Arts degree in Applied Behavioral Science. She retired following 30 years in public education administration in California and Washington. Terri is the author of *I Am Responsible: The Journey from Doing to Being*. She lives in a remote area overlooking a beautiful wild river where she hikes and swims with Lulu, her yellow Labrador Retriever. In addition to writing, Terri is a life and leadership coach/consultant.

Becky Holt received her Associates in Accounting from Big Bend Community College in 2002, followed by a Bachelor of Arts in Social Sciences and Minor in Business Administration from Washington State University in 2008. She began working in insurance in 2002 with Clear Risk Solutions(CRS) and obtained the following insurance designations: Associates in Commercial Underwriting (AU), Certified Insurance Counselor (CIC), and Certified Programs Leader (CPL). In addition, she is a Washington State licensed Producer and Surplus Lines Broker. The majority of her time with CRS has been spent in the Underwriting Department working closely with nonprofits and other organizations. Becky was honored with the Underwriting Achievement of the Year Award for 2014 by her parent company. Her current focus is business development to help secure effective products, services, and meet new coverage needs for nonprofits.